



Revised Operation of Lift 13-15 effective from 9 Sept 2024 (Monday)

It has been observed that the traffic of Lifts 13 to 15 is particularly busy going from LG1/F to 7/F during office hours. To optimize the performance of this group of lifts in handling the traffic demand and shorten passengers' waiting time, CMO will revise the lift operation as follows, **effective from 9 Sept 2024 (Monday)**.

Lift	Current Mode of Lift Operation	New Mode of Lift Operation	
		Weekdays (Monday to Friday)	Weekend (Saturday and Sunday)
13 and 14	Lifts serve all floors between LG5/F and 7/F. (LG5/F, LG4/F, LG3/F, LG1/F, G/F, 1/F, 2/F, 3/F, 4/F, 5/F, 6/F and 7/F)	<p>8:30am to 6:00pm Lifts only serve the floors between LG1/F and 7/F.</p> <p><i>Passenger who wants to access LG3/F to LG7/F, please transfer to Lift 15 on LG1/F.</i></p> <p>6:00pm to 8:30am Lifts are released to serve all floors between LG5/F and 7/F.</p> <p><i>Passenger who wants to access LG7/F, please transfer to Lift 15 on LG5/F.</i></p>	Lifts serve all floors between LG5/F and 7/F without restriction.
15	Lifts serve all floors between LG7/F and 7/F. (LG7/F, LG5/F, LG4/F, LG3/F, LG1/F, G/F, 1/F, 2/F, 3/F, 4/F, 5/F, 6/F and 7/F)	Operation of Lift 15 remains unchanged , which will continue to serve all floors between LG7/F and 7/F without restriction.	

The new arrangement aims to reduce the travelling and waiting time of Lifts 13 & 14 during rush hours for passengers going between LG1/F and 7/F while Lift 15 will continue to serve all floors between LG7/F and 7/F.

After implementing the new lift operation mode, CMO will closely monitor and evaluate the lift performance to determine if any further improvements are necessary.

We apologize for any inconvenience caused by this change, and we greatly appreciate your patience and cooperation.